

SSA Digi Oy's privacy policy

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1. Introduction

We want to ensure a safe and smooth service through the use and protection of your data. The purpose of this Privacy Policy is to clearly explain what data we collect, how we collect it, and how we use it. We also want to explain your opportunities to manage your personal data.

2. Information about the Privacy Policy

This Privacy Policy outlines matters relating to your personal data in connection with SSA Digi. SSA Digi services that this policy relates to are the Cielo and Roofers+ systems. Registration with the systems and their terms of use are outlined in our Terms of Use and Licence Agreements.

We may also develop new services or offer additional services, or there may be a need to update the privacy policy for other reasons. We will inform you of these changes.

3. Your rights and status:

The European Union's General Data Protection Regulation (GDPR) obligates us to ensure your rights as set out in the regulation to check the accuracy of your data and the possibility to have your data erased from our systems, as well as other rights relating to the GDPR: all requests concerning your data should be sent by e-mail to info@ihme3d.com. After verifying your identity, we aim to respond within 4 weeks after the request has been submitted.

4. Collection of your personal data

We collect your personal data as follows:

- When you register for a service provided by SSA Digi, we collect your name and e-mail address.
- If you purchase a user licence for a service provided by SSA Digi, we will collect varying information depending on payment method, such as:
 - o Payment information, e.g. name, date of birth, type of credit or debit card, the expiry date and certain ciphers from the card number, address information, post code, mobile phone number and event history.
- When you use a system provided by SSA Digi, we record and make a back-up copy of data relating to your projects.

5. What do we use your personal data for?

- Implementing a Licence Agreement
- To develop a system provided by SSA Digi Oy
- To communicate with you to ensure customer service
- To monitor payments and to prevent fraud
- For marketing communication with you

6. Sharing your personal data

Data that we may share if necessary to ensure service maintenance

- Technical service providers: we may share your data with technical service providers whom we use to provide a service.
- Marketing partners: we may share your data with our marketing partners who are able to offer you better targeted marketing content.
- Statistical data: we may share anonymous statistical data about the use of our system. Information collected from you and recorded on the system will be used in the creation of this statistical data.
- If we sell our business activities or negotiate their sale, we can share your personal data to the necessary extent with the buyer or potential buyer.

7. Storing and erasing data

We will store your data for as long as our statutory obligations and service provision require. We will erase or anonymise your personal data and system use data at your request so that you can no longer be identified by it unless we are required to store it on legal or business grounds, such as fraud prevention.

8. Transfers to other countries

SSA Digi may share your personal data with other companies in the SSA Group to perform activities set out in this policy. This applies to all companies within the SSA Group. SSA Digi may also have your personal data processed by a third-party subcontractor or share your personal data with such third parties who are located outside of your home country. In such cases, SSA Digi will ensure that the transfer of your personal data is carried out in accordance with applicable data protection legislation, and in a technically correct manner.

9. Links to other websites

We may present marketing content from the SSA Group or third parties. We are not responsible for third parties' marketing content. If you open an advertisement or link from a third party, you will leave the service provided by SSA Digi, so this policy will not be applied to any personal data you submit. Read third parties' privacy policies carefully.

10. Protecting your personal data

We commit to protecting our users' personal data by implementing thorough technical and administrative procedures. We have implemented use and storage practices for pseudonymisation and data encryption to prevent the unauthorised use and unnecessary storage of personal data on our systems.

Every person who uses SSA Digi's systems has a personal password and user ID. We recommend that you use a strong, unique password for our services and on any devices you use, and that you log out of SSA Digi's services whenever you are no longer using them.

11. Changes to this privacy policy

We may make changes to this policy if necessary.

If we make changes to this policy, we will inform you e.g. by e-mail or in our services. Please read this information carefully.

12. Contact information

If you have any questions about our data protection practices, please contact:

SSA Digi Oy
Voimatie 6c, 90440 Kempele
Finland
info@ihme3d.com

